CONTINUOUS FLOW: NO HOT WATER?

Is water flowing from the hot tap but the water is cold?

YES **NO**

- Check that the power isolator beside the CFHW unit is turned on.
- Does the unit have power?
- Check that the digital temperature controller (if fitted) is turned on.

YES **NO**

- Does the CFHW unit have an error code?
- An Error 11 or 12?

Call your Local electrician – Fault Could be Electrical supply issue.

ERROR 11 or 12?

Check gas supply, gas turned on? LPG bottles have gas?

If not Call your Gas supplier.

ANOTHER ERROR?

Call your local Rheem service centre or gasfitter.

NO ERROR

Are you getting over 2L a minute flow from the tap?

YES **NO**

Is cold water flowing from cold tap?

YES **NO**

Check to see the cold water isolator valve to the unit is turned on
- Clean the screw out filter on the cold water inlet.
- Call the Rheem service centre.

- Is the Cold water turned on at the gate?
- Does the Water supply Company have a network fault?
- Call your Water supply authority.
- **Call your local plumber/ Gasfitter – Might be a plumbing issue.**