

COMMERCIAL WARRANTY PERIODS

RHEEM NEW ZEALAND LTD. - COMMERCIAL PRODUCTS WARRANTY PERIODS

Applicable from the date of installation for products manufactured after 1 July 2019.

Warranty terms specified below. Refer to notes for help with warranty and manufacture dates.

For further clarification, please call 0800 657 336

MODEL	All warranty periods are in years (parts / labour)							
PRODUCT CATEGORY	*PARTS (PRT/LBR)*	*VE CYLINDER/TANK (LBR)*	STAINLESS STEEL CYLINDER/TANK (LBR)	VE CYLINDER/TANK (REPLACEMENT)	STAINLESS STEEL CYLINDER/TANK (REPLACEMENT)	HEAT EXCHANGER (PRT/LBR)	SEALED SYSTEM (INCL LABOUR)	*COLLECTORS/ CARTRIDGE (PRT/LBR)*
Commerical Gas Continuuous Flow								
Rheem Continuous Flow Non-Domestic*	1	n/a	n/a	n/a	n/a	1	n/a	n/a
Rheem Tankpak Concept	1	1	1	5	8	1	n/a	n/a
Rheem Series 3 Tankpak	1	1	1	5	8	1	n/a	n/a
Rheem Multipak	1	n/a	n/a	n/a	n/a	1	n/a	n/a
Rheem Commpak and Commpak Plus	1	n/a	n/a	n/a	n/a	1	n/a	n/a
Heavy Duty Storage								
Heavy Duty Commerical incl. Gas, Electric & Storage Tanks Non-Domestic*	1	1	1	5	8	n/a	n/a	n/a
Heavy Duty Commerical incl. Gas, Electric & Storage Tanks Domestic*	1	1	1	10	10	n/a	n/a	n/a
Carbon Steel Tanks 1000-5000L capacities	1	n/a	n/a	n/a	5^	n/a	n/a	n/a
Raypak Water Heaters								
BO200- 430 NCO PCO, NCM, PCM	1	n/a	n/a	n/a	n/a	5/1	n/a	n/a
BO 507- 4224, NCO PCO, NCM, PCM	1	n/a	n/a	n/a	n/a	5/1	n/a	n/a
Commercial Water Heating Heat Pump Systems								
Comm Heat Pumps / Air 2 Water & Water 2 Water	1	1	1	5	8	n/a	2	n/a
Plate Heat Exchanger and Rheem Crossflow	1	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Braised Plate HX and all Crossflow models	1	n/a	n/a	5	8	1	n/a	n/a
Redisets, Pumps and Controllers	1	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Guardian Warm Water Systems								
Warm Water models 940080, 940160, 940240	1	n/a	n/a	n/a	n/a	n/a	2+	n/a
UV Disinfection models 940001, 940002 (excludes lamp)	1	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Commercial Solar								
Premier Solar Loline Non-domestic*	1	1	1	5	8	n/a	n/a	5
HS Series Solar	1	1	1	5	8	n/a	n/a	5
Premier Hiline	1	n/a	1	n/a	3	n/a	n/a	5
Boiling and Chilled Water Units								
Lazer Office, Eco and Commerical models	2	2	n/a	5#	n/a	n/a	n/a	n/a
On-Tap Series Underbench Boiling Water Unit	2	2	n/a	5#	n/a	n/a	n/a	n/a
On-Tap Series Chiller Unit UBWC 125	2	2	n/a	2#	n/a	n/a	n/a	n/a
On-Tap Series Chiller Unit Push thru 318844	1/0**	n/a	n/a	n/a	n/a	n/a	n/a	n/a

*Domestic = when the appliance is installed in a single family domestic dwelling

**Please contact Rheem for further information (covered by Waterworks, warranty Card supplied with instructions)

^ Carbon Steel tank used for non potable applications with inhibitor

+ Cartridge Only

Copper cylinder